Our Privacy Policy

Last Updated: August 20, 2026

This Privacy Policy applies to the websites, registration systems, communications, events, programs, and other services ("Services") operated by **Houston Athletic Rugby Club ("HARC," "we," "us," or "our")**.

This Policy explains how HARC and certain service providers may collect, use, and share personal information provided through our Services.

Information We Collect

HARC may collect information you provide when using our Services, including:

- Name, email address, password, phone number, and mailing address
- Player, member, family member, volunteer, donor, alumni, or supporter information
- Information about minors where applicable
- Emergency contact information
- Messages, chat, feedback, and other communications
- Team information including rosters, schedules, attendance, statistics, and scores
- Registration, membership, and participation information
- Photos, videos, news, documents, and other content you submit
- Donation, payment, and transaction information
- Event and fundraising information

Payment information may be processed by third-party payment providers. HARC may receive information about a transaction without directly storing complete credit or debit card information.

Information Collected Automatically

When you use our website or Services, HARC and its service providers may automatically collect information such as:

- IP address
- Device type and identifiers
- Operating system
- Browser type and settings
- Pages viewed
- Website activity
- Referring and exit websites

- Content, links, or advertisements viewed or clicked
- Dates and times of website activity
- Cookie and analytics information

Cookies and Website Tracking

HARC and its service providers may use cookies, pixels, analytics tools, and similar technologies to operate our website, understand website activity, improve our Services, and measure marketing or communications.

You may be able to control cookies through your browser or device settings.

Social Media Information

If you interact with HARC through Facebook, Instagram, or another social media or third-party platform, HARC may receive certain information associated with your account depending on your privacy settings and how you interact with us.

Your use of those platforms is also subject to their own privacy policies.

How We Use Information

HARC may use your information to:

- Provide and operate our Services
- Manage registrations, memberships, teams, events, and club activities
- Manage rosters, schedules, attendance, statistics, and competition information
- Process payments, donations, registrations, and transactions
- Respond to questions, messages, and requests
- Communicate with players, prospective players, alumni, supporters, donors, volunteers, and families
- Send club news, event information, fundraising communications, and marketing
- Manage volunteers and community activities
- Improve our website and Services
- Prevent fraud, misuse, or security issues
- Protect HARC's legal rights
- Confirm eligibility to participate in rugby activities
- Comply with applicable laws, regulations, insurance requirements, or governing-body requirements
- Fulfill any other purpose disclosed when information is provided

Email and SMS Communications

HARC may communicate with you by email, telephone, or text message when you provide your contact information.

With appropriate consent, HARC may send marketing or promotional communications relating to:

- Club news and announcements
- Player recruitment
- Registration
- Membership
- Events
- Fundraising
- Alumni activities
- Volunteer opportunities
- Community programs and other HARC activities

You may unsubscribe from marketing emails using the unsubscribe instructions contained in the email.

You may opt out of marketing text messages at any time by replying **STOP**. You may reply **HELP** for assistance.

Message frequency may vary. Message and data rates may apply.

Consent to receive marketing text messages is not required as a condition of participating in HARC programs, purchasing anything, registering, or making a donation.

HARC may continue to send necessary transactional or service-related communications concerning registrations, payments, schedules, safety, memberships, or other existing activities.

How We Share Information

HARC may share information with:

Service Providers

Companies and organizations that perform services on our behalf, including website hosting, registration, payment processing, fundraising, email, SMS communications, analytics, technology, and administrative services.

Social Networks and Third-Party Platforms

Information may be shared with or processed through social networks or other platforms when you choose to interact with HARC through those services.

Other Users and Club Members

Depending on how you use our Services, certain information may be available to authorized coaches, administrators, teammates, volunteers, team managers, or other HARC participants when necessary for club operations.

Rugby Governing Bodies

HARC may share appropriate registration, roster, membership, eligibility, competition, or insurance information with applicable rugby governing bodies when necessary to participate in sanctioned rugby activities.

Legal Authorities

HARC may disclose information when reasonably necessary to comply with applicable law, legal process, law enforcement requests, regulatory requirements, or to protect the rights, safety, or property of HARC or others.

HARC does not sell personal information for money.

Rugby Xplorer and Other Registration Platforms

HARC uses **Rugby Xplorer** for certain rugby registration, competition, payment, communication, membership, and participant-management services. Rugby Xplorer may collect and process personal information directly through its platform according to its own Privacy Policy and Terms.

HARC may also use other registration or team-management platforms, including SportsEngine, from time to time. Information submitted through those services may also be subject to the privacy policies and terms of the applicable provider.

Photos, Video, and Events

HARC matches, practices, tournaments, fundraisers, social events, and other activities may be photographed or recorded.

Photos or videos may be used for legitimate HARC purposes including:

- Website content
- Social media
- Club communications
- Marketing
- Player recruitment
- Fundraising

- Community outreach
- Historical or archival purposes

Where a separate media release or consent is required, HARC may request that permission separately.

Children and Minors

HARC may collect information about minors when necessary for registration, participation, safety, or club activities.

Where appropriate, this information should be provided by or with the involvement of a parent or legal guardian.

Parents or guardians may contact HARC with questions or requests regarding information concerning their child.

Your Rights and Choices

You may:

- Unsubscribe from promotional emails using the unsubscribe link provided
- Opt out of marketing text messages by replying **STOP**
- Request access to certain information HARC maintains about you
- Request correction of inaccurate information
- Request deletion of certain information where appropriate
- Update information through available account or registration features

HARC may need to retain certain information for registration, financial, safety, insurance, legal, organizational, or recordkeeping purposes.

You may not be able to opt out of essential transactional or service-related communications.

Data Security

HARC uses reasonable administrative and technical measures designed to protect personal information from unauthorized access, disclosure, misuse, or loss.

However, no electronic system or method of transmission can be guaranteed to be completely secure.

Data Retention

HARC may retain personal information for as long as reasonably necessary to operate the organization, maintain registration or membership records, process transactions, meet insurance or governing-body requirements, resolve disputes, comply with legal obligations, or maintain appropriate historical records.

Third-Party Services

Our Services may contain links to or integrate with third-party websites, registration systems, social networks, fundraising platforms, payment processors, or other services.

Those organizations maintain their own privacy practices, and HARC is not responsible for how third parties independently collect or use information.

Updates to This Policy

HARC may update this Privacy Policy as our Services, technology, or practices change.

The date at the top of this Policy will indicate when it was most recently updated.

Contact

Questions, comments, requests, or privacy concerns regarding this Privacy Policy may be directed to: president@houstonrugby.org